

PAMELA KARR-WISNIEWSKI

3912 Canterbrook Drive
Charlotte, NC 28269

<http://www.pamspam.com>

pam@pamspam.com
(704) 293-8978

OBJECTIVE

To secure a tenure-track assistant professor position at a top research university starting Fall 2012. Specifically, I want to work in a highly collaborative Information Systems research environment at a university that also emphasizes teaching excellence.

EDUCATION

PhD in Information Technology **August 2005 – Present**
University of North Carolina at Charlotte Charlotte, NC

Dissertation Topic: Interpersonal Boundary Regulation within Online Social Networks

College of Computing and Informatics

Software Information Systems Department

Dissertation Advisor, Drs. Heather Richter-Lipford and David C. Wilson

Qualifying Exams completed **April 2009**, Dissertation Proposal Defense completed **May 2011**

GPA: **3.96**

Master/Bachelor of Science in Decision & Information Sciences **August 1998 – December 2002**
University of Florida Gainesville, FL

Minor in Economics

Warrington College of Business Administration

Graduate GPA: **4.0** Undergraduate GPA: **3.97** – Highest Honors

PUBLICATIONS

Journal Publications

Pamela Karr-Wisniewski and Michael Prietula. "CASA, WASA, and the dimensions of us", *Computers in Human Behavior*, 26(6), November 2010, pp. 1761-1771. doi:10.1016/j.chb.2010.07.003.

Pamela Karr-Wisniewski and Ying Lu. "When More is Too Much: Operationalizing Technology Overload and Exploring Its Impact on Knowledge Worker Productivity", *Computers in Human Behavior*, 26(5), September 2010, pp. 1061-1072. doi:10.1016/j.chb.2010.03.008.

Conference Proceedings

Pamela Karr-Wisniewski, Heather Richter Lipford, and David Wilson. "A New Social Order: Mechanisms for Social Network Site Boundary Regulation," In the Proceedings of the Americas Conference on Information Systems, Detroit, MI, August 2011.

Pamela Karr-Wisniewski, Erin Carroll, and Heather Richter Lipford. "Technology Overload: Gender-based Perceptions of Knowledge Worker Performance," In the Proceedings of the Americas Conference on Information Systems, Detroit, MI, August 2011.

Pamela Karr-Wisniewski and Ying Lu. "When More is Too Much: Operationalizing Technology Overload and Exploring Its Impact on Knowledge Worker Productivity," In the Proceedings of the Annual Meeting of the Academy of Management, Chicago, IL, August 2009.

Pamela Karr-Wisniewski, Okan Pala, Heather Richter Lipford, and David Wilson. "Grounding Geovisualization Interface Design: A Study of Interactive Map Use." In the Extended Abstracts of the Conference on Human Factors in Computing Systems, Work-In-Progress, April 2009, pp 3757-3762.
<http://doi.acm.org/10.1145/1520340.1520567>

David Wilson, Heather Richter Lipford, **Pamela Karr**, Erin Henrickson, and Nadia Najjar. "Charting New Ground: Modeling User Behavior in Interactive Geovisualization." In Proceedings of the 16th ACM SIGSPATIAL International Conference on Advances in Geographic Information Systems (ACM GIS), Poster Paper, November 2008. <http://doi.acm.org/10.1145/1463434.1463506>

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Pamela Karr and Ying Lu. "Information Technology and Knowledge Worker Productivity: A Taxonomy of Technology Crowding," In the Proceedings of the 13th Americas Conference on Information Systems, Keystone, CO, August 2007. <http://aisel.aisnet.org/amcis2007/51/>

Pamela Karr and Chandra Subramaniam. "Electronic Information Transfer: Technology Choice and Success in B2B Integration," In the Proceedings of the Fifth Workshop on e-Business, Milwaukee, WI, December 2006.

Workshops and Posters

Pamela Karr-Wisniewski. "A Interactional Privacy within Online Social Networks: A Interpersonal Boundary Regulation Approach," Extended Abstract presented at the Americas Conference on Information Systems, Doctoral Consortium, Detroit, MI, August 2011.

Pamela Wisniewski. "Interpersonal Boundary Regulation within Online Social Networks," Extended Abstract presented at the International Conference on Collaboration Technologies and Systems, Doctoral Colloquium, Philadelphia, PA, May 2011.

Pamela Wisniewski, Heather Richter Lipford, and David Wilson. "Interpersonal Boundary Mechanisms within Online Social Networks," Extended Abstract presented at the Conference on Human Factors in Computing Systems, Workshop on the Privacy for a Networked World: Bridging Theory and Design, Philadelphia, PA, May 2011.

Pamela Karr-Wisniewski, Erin Carroll, Heather Richter Lipford. "Technology Overload: Gender-based Perceptions of Knowledge Worker Performance," Poster presented at the CRA-W/CDC Programming Languages, Operating Systems, & Architecture Workshop, Washington, DC, March 2009.

Pamela Karr and Ying Lu. "Creating Project Level IT-Business Co-Alignment: from Business to IT-driven Initiatives," Extended Abstract presented at the Pre-International Conference on Information Systems, SIM Academic Workshop, Montreal, Canada, December 2007.

Pamela Karr and Michael Prietula. "The Web as a Social Actor: Social Desirability Effects When End Users Attach Social Presence to the Internet," Extended abstract presented at the UNCC Graduate Research Fair, Charlotte, NC, March 2006.

AWARDS AND HONORS

TIAA-CREF Graduate Fellow

August 2005

UNC Charlotte and TIAA-CREF

Charlotte, NC

- Received a \$25,000 Fellowship for first year of PhD studies
- Included tuition support, health insurance, and the opportunity to pursue a paid internship with TIAA-CREF

DIS Student of the Year

January 2000

University of Florida Decision & Information Sciences Department

Gainesville, FL

- Selected by the DIS Department Faculty
- Received a \$1,000 stipend with recognition

Scholarship Recipient: Toyota Community, Ford Motor, Discover Tribute, State Farm Exceptional Student Fellowship, Wal-Mart, AmSouth, Florida Academic, Education Communication, Smith College Book Award, JCI Senate Award, Largo Chamber of Commerce, Rotary Club Student of the Year, Johnson, Zacharias, George W. Etheridge, and Lou and Lillian Padolf

Honorary National Member: Association of Information Systems, Academy of Management, Association of Computing Machinery, Association of Computing Machinery for Women, National Society of Collegiate Scholars, Beta Gamma Sigma, Golden Key National Honor Society, Omicron Delta Epsilon, Alpha Iota Delta

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TEACHING EXPERIENCE

Part-Time Faculty, Web Application Development (ITIS 2300) August 2010 – Present
University of North Carolina at Charlotte Charlotte, NC

2 Sections Fall 2010, 2 Sections Spring 2011 - Average enrollment 45

- Taught XHTML transitional, CSS, and object-based JavaScript to SIS majors and non-majors
- Developed new curriculum, lecture slides, class websites, and course materials for each course taught
- Leveraged teaching tools such as Moodle, Camtasia Studio, and TurnItIn
- Received student evaluation marks consistently higher than department and college averages

Adjunct Professor, Web Authoring and Scripting (IT 204) March 2010 – May 2010
ITT-Technical Institute Charlotte, NC

1 Section - Approximate enrollment 20

- Taught XHTML transitional and CSS using Dreamweaver CS
- Leveraged online collaboration tools and customized web-based video tutorials to aid students

Part-Time Faculty, Introduction to MIS (INFO 3130) August 2006 – May 2007
University of North Carolina at Charlotte Charlotte, NC

1 Section Fall 2006, 1 Section Spring 2007 - Average enrollment 45

- Taught a survey of Management Information Systems to college-level business seniors
- Developed new curriculum, lecture slides, class websites, and course materials for each course taught
- Leveraged teaching tools such as Blackboard Vista and Multimedia
- Received student evaluation marks consistently higher than department and college averages

Graduate Teaching Assistant, ASP.NET (QMB 6930) August 2002 – December 2002
University of Florida Gainesville, FL

1 Section, Approximate enrollment 30

- Supported graduate level course in ASP.NET
- Held virtual office hours to assist students, graded class assignments, and assigned final semester grades

INDUSTRY EXPERIENCE

Business Analyst Fellow/IT Business Operations and Services May 2007 – July 2008
TIAA-CREF Charlotte, NC

- Developed a best practice business case template for company-wide use
- Created a business case and application-capability matrix to support the implementation of Microsoft SharePoint as the enterprise document management and collaboration strategy

Business Integration Senior Systems Developer March 2005 – November 2007
Lash Group Medical Consultants Charlotte, NC

- Designed and developed a scalable .NET architecture for B2B integrations for over 60 interchanges
- Worked collaboratively to launch four high profile applications using VB.NET and SQL Server 2000
- Led the data conversion process for a new .NET/SQL Server 2000 application
- Continually supported four .NET applications and three VB 6.0 applications
- Leveraged proprietary business objects, inheritance model, and database entity relationships

Application Developer/Consultant June 2005 – August 2005
University of North Carolina at Charlotte/Wachovia Bank Charlotte, NC

- Gathered requirements and developed an Access 2000 database with user interface for a confidential project
- Presented and demoed the application to six Wachovia information technology employees

Compliance Systems Programmer Analyst April 2004 – November 2004
Raymond James Financial St. Petersburg, FL

- Improved systems documentation and data dictionary maintenance standards for multiple development efforts
- Collaboratively developed an ASP.NET/SQL Server 2000 workflow application targeted for 3,000 internal users

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- Supported and enhanced two pre-existing ASP/SQL Server 2000 applications. Integrated pre-existing VB 6.0 client application module with a newly developed ASP intranet website

Information Systems Programmer Analyst

January 2003 – March 2004

William R. Hough & Company (Acquired by RBC Dain Rauscher)

St. Petersburg, FL

- Worked with more than 20 internal business customers to identify technology needs throughout the organization
- Acted as business analyst and BizTalk Server 2002 administrator for the implementation of Real Time Trade Matching (RTTM) with the Fixed Income Clearing Corporation using ISO 15022 SWIFT messaging standards
- Led the enterprise conversion from Crystal 7 to Crystal 9 Enterprise Edition
- Automated six manual processes using trading partner file feeds, VB 6.0, SQL Server 2000, and DTS Packages

Project Manager/Database Administrator

January 2002 – January 2003

Wellness Enterprises

Gainesville, FL

- Designed and developed an e-commerce website using HTML, ASP, PERL, JavaScript, and SQL Server 2000 that generated sales greater than \$1.3 million in the first year
- Performed managerial responsibilities including administrative software procurement, employee hiring and training, and customer service

Loss Prevention Intern

May 2002 – August 2002

The Home Depot Store Support Center, Information Systems

Atlanta, GA

- Worked with a team of developers to deploy an intranet application in less than two weeks that collected 4th quarter feedback from district managers in over 1,400 stores
- Created and enhanced six web application prototypes for business critical application development projects

IT Project Manager/Business Analyst Intern

May 2001–August 2001

GE Capital, Employers Reinsurance Corporation

Overland Park, KS

- Managed an \$18,000 IT project by preparing financials, resource allocation, and documentation as well as acting as the liaison between internal customers and the off-shore development team
- Experienced every aspect of GE's 10 Tollgate methodology that was developed by GE Aircraft Engines as a Six Sigma quality, global best-practice for the New Product Introduction Software Development Lifecycle

ACADEMIC SERVICE

Vice President/Founder

August 2009 - Present

Interact

Charlotte, NC

- UNCC Student Organization for special interest in Human-Computer Interaction
- Acted as founding Secretary 2009 - 2010

Student Volunteer

April 2009

Conference on Human Factors in Computing Systems (CHI)

Boston, MA

- Attended conference proceedings
- Dedicated 20 hours of service for reduced registration fees

Co-President/Founder

August 2006 – August 2007

Association for Computing Machinery for Women (ACM-W)

Charlotte, NC

- Nationally affiliated UNCC Student Organization for women in computer science
- Co-President with Caroline Ziemkiewicz

Graduate Facilitator/Student Leader

August 2006 – August 2007

STARS Alliance

Charlotte, NC

- Nationally affiliated UNCC Student Organization for minorities and women funded by the NSF SUCCEED project
- Attended and facilitated first STARS conference in 2006 at Atlanta, GA

President

January 2000 – September 2001

Association of Information Technology Professionals (AITP)

Gainesville, FL

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- UF Student Organization affiliated with National Chapter of AITP
- Attended National Conference and placed 4th in Systems Analysis and Design contest using UML

University Scholar/Research Assistant University Scholars Program

May 2000 – May 2001
Gainesville, FL

- UF program for excellence in undergraduate research
- Received a research grant to complete undergraduate thesis

Conference Reviewer International Conferences

2008 – Present
Various

- Americas Conference on Information Systems (AMCIS): **2009**, San Francisco, CA; **2011**, Detroit, MI
- Academy of Management (AOM) Conferences: **2009**, Chicago, IL; **2010**, Montreal, QC
- European Conference on Information Systems (ECIS): **2009**, Verona, Italy
- Computer-Human Interaction (CHI): **2008**, Florence, Italy

COMMUNITY SERVICE

Notary Public

State of North Carolina

December 2009 – December 2014
North Carolina

President/Founder

Charlotte H., Inc. 501(c)3

March 2005 – March 2011
Charlotte, NC

Secretary/Board of Directors

Villages of Leacroft Home Owner's Association

January 2009 – April 2010
Charlotte, NC

Volunteer

Hands on Charlotte

March 2005 - Present
Charlotte, NC

Webmaster/Volunteer

Blooming Place for Kids

December 2004 – August 2008
Clearwater, FL

Webmaster/Newsletter Editor

Mangrove Bayou Neighborhood Association

September 2003 – September 2004
St. Petersburg, FL

Database Developer/Volunteer

Mid-Florida Area Agency on Aging

October 2001– January 2002
Gainesville, FL

Guardian ad Litem

Florida Guardian ad Litem Program

January 1999 – August 1999
Gainesville, FL

COMPUTER SKILLS

Operating Systems: Windows '9X, NT, ME, '0X, XP, Vista, MS-DOS, IBM Mainframe MVS/ISPF/TSO, UNIX

Software Packages: Camtasia Studio, Tableau 4.0, Atlas.ti 5.2, MS Office 2007, MS Visual Studio.NET, MS Visual Studio 6.0, MS Visio 2003, MS BizTalk Server 2002, Quicken 2009, MS Visual SourceSafe, Crystal Reports Enterprise 9.0, Adobe Photoshop CS, Dreamweaver, WS_FTP LE, SPSS, PGP, Lotus Notes/Collaboration tools, WebSphere MQ, QMF, PVCS, ABT Team/Workbench (currently Niku), DevTrack, Test Director, StarTeam, SQL Compare

DBMS: MS SQL Server 7.0/2000/2008, MS Access, DB2, MySQL, Oracle 8i

Programming Languages: VB.NET, VB 6.0, VBA, VBScript, ASP.NET, ASP, XHTML, CSS, JavaScript, SQL, Unified Modeling Language (UML), Java, PERL, C, C++, DOS batch, JCL, UNIX Shell scripts

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REFERENCES

Associate Professor at UNC Charlotte/Co-Advisor

Dr. Heather Lipford

(704) 687-8376, Heather.Lipford@uncc.edu

Associate Professor at UNC Charlotte/Co-Advisor

Dr. David Wilson

(704) 687-8585, davils@uncc.edu

Assistant Professor at University of South Alabama/Peer

Dr. Matt Campbell

(251) 447-8987, mattcampbell@usouthal.edu

Systems Architect at Lash Group/Teammate

Randy Ridgely

(704) 552-2466, randy@rridgely.com

Assistant Manager at Lash Group/Manager

James Woody

(704) 608-9456, jaywalkerwoody@gmail.com

Summer 2008 – Present

Charlotte, NC

Summer 2008 – Present

Charlotte, NC

August 2005 - Present

Charlotte, NC

January 2006 – November 2007

Charlotte, NC

March 2005 – November 2007

Charlotte, NC