

PAMELA KARR WISNIEWSKI

3912 Canterbrook Drive
Charlotte, NC 28269

<http://www.pamspam.com>

pam@pamspam.com
(704) 293-8978

OBJECTIVE

I am currently open to part-time contractual positions only as I finish my doctorate degree program. Areas of interest include teaching, systems development, business analysis, web development, database administration and reporting, consulting, and non-profit systems administration.

EDUCATION

- Doctorate of Philosophy in Information Technology Candidate*** *August 2005 – Present*
University of North Carolina at Charlotte Charlotte, NC
Software Information Systems Department
Dissertation Advisor, Drs. Heather Richter Lipford and David C. Wilson
Qualifying Exams completed April 2009
GPA: **3.9**
- Master/Bachelor of Science in Decision & Information Sciences*** *August 1998 – December 2002*
Business Minor in Economics
University of Florida, Business Administration Gainesville, FL
Graduate GPA: **4.0** Undergraduate GPA: **3.97 – Highest Honors**

TEACHING EXPERIENCE

- Adjunct Professor*** *March 2010 – Present*
ITT-Technical Institute Charlotte, NC
 - Taught onsite IT 204 course on Scripting and Web Authoring
- Part-Time Faculty*** *August 2006 – May 2007*
University of North Carolina at Charlotte Charlotte, NC
 - Taught and graded two courses of Management Information Systems (INFO 3130) to approximately 30-50 college-level seniors
 - Incorporated real-world application and current events into lecture materials
 - Received student evaluation marks consistently higher than department and college averages
- Graduate Teaching Assistant*** *August 2002 – December 2002*
University of Florida Gainesville, FL
 - Supported graduate level course QMB 6930 in ASP.NET for approximately 30 students
 - Held virtual office hours to assist students, graded class assignments, and assigned final semester grades

INDUSTRY EXPERIENCE

- Business Analyst Fellow/IT Business Operations and Services*** *May 2007 – July 2008*
TIAA-CREF Charlotte, NC
 - Developed a best practice business case template for company-wide use
 - Created a business case and application-capability matrix to support the implementation of Microsoft SharePoint as the enterprise document management and collaboration strategy
- Business Integration Senior Systems Developer*** *March 2005 – November 2007*
Lash Group Medical Consultants Charlotte, NC
 - Designed and developed a scalable .NET architecture for B2B integrations for over 60 interchanges
 - Worked collaboratively to launch four high profile applications using VB.NET and SQL Server 2000
 - Lead the data conversion process for a new .NET/SQL Server 2000 application
 - Continually supported four .NET applications and three VB 6.0 applications
 - Leveraged proprietary business objects, inheritance model, and database entity relationships
- Application Developer/Consultant*** *June 2005 – August 2005*
University of North Carolina at Charlotte/Wachovia Bank Charlotte, NC
 - Gathered requirements and developed an Access 2000 database with user interface for a confidential project
 - Presented and demoed the application to six Wachovia information technology employees
- Compliance Systems Programmer Analyst*** *April 2004 – November 2004*
Raymond James Financial St. Petersburg, FL
 - Improved systems documentation and data dictionary maintenance standards for multiple development efforts
 - Collaboratively developed an ASP.NET/SQL Server 2000 workflow application targeted for 3,000 internal users

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- Supported and enhanced two pre-existing ASP/SQL Server 2000 applications. Integrated pre-existing VB 6.0 client application module with a newly developed ASP intranet website

Information Systems Programmer Analyst

January 2003 – March 2004

William R. Hough & Company (Acquired by RBC Dain Rauscher)

St. Petersburg, FL

- Worked with more than 20 internal business customers to identify technology needs throughout the organization
- Acted as business analyst and BizTalk Server 2002 administrator for the implementation of Real Time Trade Matching (RTTM) with the Fixed Income Clearing Corporation using ISO 15022 SWIFT messaging standards
- Led the enterprise conversion from Crystal 7 to Crystal 9 Enterprise Edition
- Automated six manual processes using trading partner file feeds, VB 6.0, SQL Server 2000, and DTS Packages

Project Manager/Database Administrator

January 2002 – January 2003

Wellness Enterprises

Gainesville, FL

- Designed and developed an e-commerce website using HTML, ASP, PERL, JavaScript, and SQL Server 2000 that generated sales greater than \$1.3 million in the first year
- Performed managerial responsibilities including administrative software procurement, employee hiring and training, and customer service

Loss Prevention Intern

May 2002 – August 2002

The Home Depot Store Support Center, Information Systems

Atlanta, GA

- Worked with a team of developers to deploy an intranet application in less than two weeks that collected 4th quarter feedback from district managers in over 1,400 stores
- Created and enhanced six web application prototypes for business critical application development projects

IT Project Manager/Business Analyst Intern

May 2001–August 2001

GE Capital, Employers Reinsurance Corporation

Overland Park, KS

- Managed an \$18,000 IT project by preparing financials, resource allocation, and documentation as well as acting as the liaison between internal customers and the off-shore development team
- Experienced every aspect of GE's 10 Tollgate methodology that was developed by GE Aircraft Engines as a Six Sigma quality, global best-practice for the New Product Introduction Software Development Lifecycle

ACADEMIC SERVICE

Founding Secretary, Interact (UNCC HCI Student Organization), August 2009 - Present

Student Volunteer, Computer-Human Interaction (CHI) Conference 2009 Boston, MA, April 2009

Reviewer, Americas Conference on Information Systems (AMCIS) 2009, San Francisco, CA, March 2009

Reviewer, Academy of Management (AOM) Conferences 2009, 2010

Reviewer, European Conference on Information Systems, Verona, Italy, February 2009

Reviewer, Computer-Human Interaction 2008 Florence, Italy, January 2008

Co-President/Founder, ACM-W, August 2006 – August 2007

STARS Alliance Student Leader, NSF SUCCEED Funded, August 2006 – August 2007

President, Association of Information Technology Professionals (AITP), Spring 2000 – Summer 2001

University Scholar/Research Assistant, University Scholars Program, May 2000 – May 2001

COMMUNITY SERVICE

Notary Public, State of North Carolina, December 2009 – December 2014

Community Liaison/Board of Directors, Villages of Leacroft HOA, Charlotte, NC, January 2010 – December 2010

Secretary/Board of Directors, Villages of Leacroft HOA, Charlotte, NC, January 2009 – December 2009

President/Board of Directors, CharlotteH.org, Charlotte, NC, March 2005 - Present

Volunteer, Hands on Charlotte, Charlotte, NC March 2005 - Present

Webmaster/Volunteer, Blooming Place for Kids, December 2004 – August 2008

Webmaster, Mangrove Bayou Neighborhood Association, September 2003 – September 2004

Database Developer/Volunteer, Mid-Florida Area Agency on Aging, October 2001– January 2002

Guardian ad Litem, Gainesville, FL, Spring 1999

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AWARDS AND HONORS

TIAA-CREF Graduate Fellow, TIAA-CREF \$25,000 Fellowship Recipient, August 2005

DIS Student of the Year, University of Florida Decision & Information Sciences Department, 2000 – 2001

Commended Scholar, National Merit Program - 1998

Salutatorian, *Summa Cum Laude* – Pinellas Park High School, Largo, FL, May 1998

Scholarship Recipient: Toyota Community, Ford Motor, Discover Tribute, State Farm Exceptional Student Fellowship, Wal-Mart, AmSouth, Florida Academic, Education Communication, Smith College Book Award, JCI Senate Award, Largo Chamber of Commerce, Rotary Club Student of the Year, Johnson, Zacharias, George W. Etheridge, and Lou and Lillian Padolf

Member: Association of Information Systems, Academy of Management, Association of Computing Machinery, National Society of Collegiate Scholars, Beta Gamma Sigma, Golden Key National Honor Society, Omicron Delta Epsilon, Alpha Iota Delta

RESEARCH

Karr-Wisniewski, P., Lu, Y. "When More is Too Much: Operationalizing Technology Overload and Exploring Its Impact on Knowledge Worker Productivity." 2009 Annual Meeting of the Academy of Management, Chicago, IL, August 2009.

Karr-Wisniewski, P., Carroll, E., Lipford, H. "Technology Overload: Gender-based Perceptions of Knowledge Worker Performance," (*Accepted, did not present*) 15th Americas Conference on Information Systems, San Francisco, CA, August 2009.

Karr-Wisniewski, P., Pala, O., Lipford, H., Wilson, D. "Geovisualization Interface Design: A Study of Interactive Map Use," (*Work-in-Progress*) Computer-Human Interaction 2009, Boston, MA, April 2009.

Karr-Wisniewski, P., Carroll, E., Lipford, H. "Technology Overload: Gender-based Perceptions of Knowledge Worker Performance," (*Poster Presentation*) PLOSA 2009: CRA-W/CDC Programming Languages, Operating Systems, & Architecture Workshop, Washington, DC, March 2009.

Wilson, D., Lipford, H., Carroll, E., Karr-Wisniewski, P., Najjar, N. "Charting New Ground: Modeling User Behavior in Interactive Geovisualization," (*Poster Presentation*) ACM GIS, Irvine, CA, November 2008.

Karr, P., and Lu, Y. "Creating Project Level IT-Business Co-Alignment: from Business to IT-driven Initiatives," Pre-International Conference on Information Systems SIM Academic Workshop, Montreal, Canada, December 2007.

Karr, P., and Lu, Y. "Information Technology and Knowledge Worker Productivity: A Taxonomy of Technology Crowding," 13th Americas Conference on Information Systems, Keystone, CO, August 2007.

Karr, P., and Prietula, M. "Web as Folk: Social Presence of Computers and Websites," (*Accepted, did not present*) 13th Americas Conference on Information Systems, Keystone, CO, August 2007.

Karr, P., and Prietula, M. "The Web as a Social Actor: Social Desirability Effects When End Users Attach Social Presence to the Internet," UNCC Graduate Research Fair, Charlotte, NC, March 2006.

Karr, P., and Subramaniam, C. "Electronic Information Transfer: Technology Choice and Success in B2B Integration," Fifth Workshop on e-Business Proceedings, Milwaukee, WI, December 2006.

COMPUTER SKILLS

Operating Systems – Windows '9X, NT, ME, '0X, XP, Vista, MS-DOS, IBM Mainframe MVS/ISPF/TSO, UNIX

Software Packages – Tableau 4.0, Atlas.ti 5.2, MS Office 2007, MS Visual Studio.NET, MS Visual Studio 6.0, MS Visio 2003, MS BizTalk Server 2002, Quicken 2009, MS Visual SourceSafe, Crystal Reports Enterprise 9.0, Dreamweaver, Adobe Photoshop CS, WS_FTP LE, SPSS, PGP, Lotus Notes/Collaboration tools, WebSphere MQ, QMF, PVCS, ABT Team/Workbench (currently Niku), DevTrack, Test Director, StarTeam, SQL Compare

DBMS – MS SQL Server 7.0/2000, MS Access, DB2, Oracle 8i

Programming Languages – VB.NET, VB 6.0, VBA, VBScript, SQL, ASP, HTML, CSS, ASP.NET, Unified Modeling Language (UML), Java, PERL, C, C++, JavaScript, DOS batch, JCL, UNIX Shell scripts

REFERENCES

Dr. Heather Lipford, Assistant Professor at UNC Charlotte/Advisor, (704) 687-8376, Heather.Lipford@uncc.edu

Dr. David Wilson, Assistant Professor at UNC Charlotte/Advisor, (704) 687-8585, davils@uncc.edu

James Woody, Assistant Manager at Lash Group/Manager, (704) 608-9456, JWoody@LashGroup.com

Randy Ridgely, Systems Architect at Lash Group/Teammate, (704) 552-2466, RRidgely@LashGroup.com

Matt Campbell, Doctoral Candidate at UNC Charlotte/Peer, (931) 252-3798, Smcampbe@email.uncc.edu