



UNC CHARLOTTE

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To the Search Committee,

I am pleased to recommend Pam Wisniewski for a faculty position at your institution. I am professor and chair of the Department of Software and Information Systems.

I have been aware of Pam since she began her Ph.D. studies here at UNC Charlotte. She was chosen to receive a TIAA CREF graduate fellowship, awarded to the top Ph.D. applicant each year in our college. This award indicated that the faculty in our college saw great potential in Pam. Pam began her Ph.D. studies in another track, in the Business Information Systems and Operation Management department. So I was pleased to hear she decided to join our department, and work with her advisors Dr. Wilson and Dr. Lipford on HCI research.

While I have not been involved directly in her research, I do feel that her publication record is strong. She has successfully bridged her information systems background with HCI, publishing in top venues in both areas. Pam has done good service work as a referee for top tier conferences, she is organizing a workshop related to her research, and she has helped to manage our student HCI organization.

I chose Pam to teach two sections of our sophomore Web Application Development course, because of her previous teaching experience. She taught approximately 120 students for 2 semesters. This is one of our introductory courses, where students learn how to create and program webpages. Thus it is critical we have a quality instructor for such a core course. And Pam did an outstanding job. She updated the course with new materials and spent significant amounts of time helping her students, as is evident in her very positive teaching evaluations.

Out of the four sections she taught, a total of 109 students completed end of semester surveys. The survey has 17 questions. Except for one survey questions, Pam received better than average of all courses in the college at the freshman and sophomore levels. The exception being students' satisfaction of the text book, which was not a decision Pam made. In addition to surveys, students also had many comments. Here is a representative sample.

"Best Professor I've had @ UNCC, speaks clearly, always helpful, doesn't pick favorites, challenges you to think. Best all around. MVP of professors."

"Great class, book was useless, didn't open it and I had a 96% right now. Learned a lot compared to (name redacted), students who took it last year! My friends were constantly saying "we didn't learn all that"."

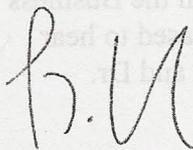
"This course has been challenging but I have learned more than I ever thought. Also, the teacher takes the time to help and show their concerns, unlike most teachers"

"The teacher for this course was really nice. She kept this class entertaining. I'm really happy I got her as a teacher. I just wished there weren't as many HW assignments."

I would gladly have continued having her teach, but she instead chose to concentrate on her dissertation in her final year here.

Pam is a strong PhD student in research, teaching, and service, and I highly recommend her. If I can be of further assistance, please do not hesitate to contact me.

Sincerely,



Bei-Tseng "Bill" Chu
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